



Reimburse the Church through Missionary Medical

Claims submission made easy

This form can be used to submit a claim for medical or pharmaceutical services.*

(* if Mission funds were used).

If you're filing a claim for more than one person, a separate form is needed for each member (missionary).

How to Fill in this Form

- Complete the entire form using black ink
- Mark your answers, where applicable, with an 'X', like this:
- Double check to make sure your payment details are accurate
- Sign and date the authorization
- Write your member identification number on each document submitted with your claim form
- Keep a copy of your completed form for your records

Submitting your claim

Once you have completed the claim form, you'll need to submit it along with your itemized bills and receipts. If your receipts are small, you should tape them on to a full size piece of paper. Then, submit the documents whichever way you prefer. We will process your claim and respond within 10 to 14 calendar days.

• Fax it

Outside the US: +1 800 475 8751 (via AT&T + access code)

Inside the US: +1 859 425 3363

• E-mail it*

Send attachments to aiservice@aetna.com

NOTE: Attachment limit size is 10MB

• Mail it

Aetna International/Aetna. PO Box 981543, El Paso, TX 79998-1543, USA

For Claim Status or Service, Call:

Outside the US: +1 888 219 0477 (via AT&T + access code)

Collect outside the US or Direct: +1 813 775 0451

1 Personal details

About the member (missionary)

Name (as shown on your Aetna ID card – including full First name)

First name(s):

Last name/Surname:

Aetna ID number (as shown on the Aetna ID card)

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Date of birth

M	M	D	D	Y	Y	Y	Y
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Gender

 Male Female

Mission Contact details

Mission Telephone number (include Area &/or Country Code):

Mission E-mail address:

Mission Address

Street Address:

City:

State/province:

Country:

Postal/ZIP code:

About the plan sponsor

Name

The Church of Jesus Christ of Latter-day Saints

Group number

About the patient (missionary)

Name

First name(s):

Last name/Surname:

Date of birth

M	M	D	D	Y	Y	Y	Y
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Gender

 Male Female

Relationship to member

 Self

2 Reimbursement details

**Reimburse the Church through
Missionary Medical via banking
information under: Provider
PIN # 9070920**

Note to Mission President and Finance Secretary: Missionary Medical will forward funds to the Missionary Department through the financial and accounting processes already established between these two entities. If you have questions, please contact the Missionary Department.

3 Claim details

What type of service(s) are you filing a claim for? *Refer to your plan documents to verify the coverage(s) that are available through your Plan.*

Medical Pharmacy

Respond "Yes" or "No"

The claim is related to a work related accident or condition. Yes No

Please note:
 Use the space below to summarize each instance of treatment you're filing a claim for. If you need to submit a claim for more than two instances, please also complete Page 3 and return it along with this form.

Check here if only the Treatment Summaries below are included for this claim submission.

Treatment summary

Treatment date	Total charge (with currency)
<input style="width: 100%; height: 20px;" type="text"/>	<input style="width: 100%; height: 20px;" type="text"/>

Location of claim – Provider's name and address

City:

State/province:

Country:

Postal/ZIP code:

Description of service
i.e. type of treatment, name of medication/device

Reason for visit

Type of patient
 Inpatient Outpatient

If in patient...

What was the admit date?	And the discharge date?
<input style="width: 100%; height: 20px;" type="text"/>	<input style="width: 100%; height: 20px;" type="text"/>

Treatment summary

Treatment date	Total charge (with currency)
<input style="width: 100%; height: 20px;" type="text"/>	<input style="width: 100%; height: 20px;" type="text"/>

Location of claim – Provider's name and address

City:

State/province:

Country:

Postal/ZIP code:

Description of service
i.e. type of treatment, name of medication/device

Reason for visit

Type of patient
 Inpatient Outpatient

If in patient...

What was the admit date?	And the discharge date?
<input style="width: 100%; height: 20px;" type="text"/>	<input style="width: 100%; height: 20px;" type="text"/>

[Empty text box for subscriber name]

Please note:

Use the space below to summarize each instance of treatment you're filing a claim for. If you need to submit a claim for more than the two additional instances (below), please copy this page before you go any further and return any additional sheets along with this form.

Please renumber the Page Numbers of the additional copies beginning with Page 5.

Treatment summary

Treatment date

[Date input grid: M M D D Y Y Y Y]

Total charge (with currency)

[Total charge input box]

Location of claim – Provider's name and address

[Location of claim form with fields for City, State/province, Country, Postal/ZIP code]

Description of service

i.e. type of treatment, name of medication/device

[Description of service text area]

Reason for visit

[Reason for visit text area]

Type of patient

Inpatient Outpatient

If in patient...

What was the admit date?

[Admit date input grid: M M D D Y Y Y Y]

And the discharge date?

[Discharge date input grid: M M D D Y Y Y Y]

Treatment summary

Treatment date

[Date input grid: M M D D Y Y Y Y]

Total charge (with currency)

[Total charge input box]

Location of claim – Provider's name and address

[Location of claim form with fields for City, State/province, Country, Postal/ZIP code]

Description of service

i.e. type of treatment, name of medication/device

[Description of service text area]

Reason for visit

[Reason for visit text area]

Type of patient

Inpatient Outpatient

If in patient...

What was the admit date?

[Admit date input grid: M M D D Y Y Y Y]

And the discharge date?

[Discharge date input grid: M M D D Y Y Y Y]

4 Other existing health coverage

Is anyone in your family covered by another health plan or scheme, Medicare, or any US Federal, US State, National or Social government plan?

No →go straight to 5 (Authorization)

5 Authorization

Medical and pharmacy authorization

Must be signed and dated.

I authorize all physicians, other health professionals, pharmacies/ pharmacists, hospitals and health care institutions to provide Aetna and any independent parties acting on Aetna's behalf or with whom Aetna has contracted, information concerning health care, advice, treatment or supplies provided to the Patient (including that related to mental illness and/or AIDS/ARC/HIV). This information will be used for the purposes of evaluating and administering claims. Aetna may provide the plan sponsor named on this form with any benefit calculation used in the payment of this claim for the purpose of reviewing the experience and operation of the policy/contract. This authorization is valid for the term of the policy or contract under which a claim is submitted. I know I have a right to receive a copy of this authorization upon request and agree that a copy of this authorization is as valid as the original.

Warning: it is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to the claim was provided by the applicant.

You may elect to use an electronic form of signature on this claim form confirming your verification and declaration to the details given above. For the avoidance of doubt such electronic signature will be valid and binding as if you had provided your original signature. We may rely on such electronic signature as a binding verification and declaration confirming that the information above is accurate and not misleading in all respects.

Patient or Authorized Person's signature

Date Signed

M	M	D	D	Y	Y	Y	Y
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Aetna companies cannot pay for health care services provided in a country under sanction by the United States unless permitted under a written Office of Foreign Asset Control (OFAC) license. Learn more on the US Treasury's website at: www.treasury.gov/resource-center/sanctions

Coverage underwritten by Aetna Life Insurance Company and/or Aetna Life & Casualty (Bermuda) Ltd.

Misrepresentation/Fraud Statement

Any person who knowingly and with intent to injure, defraud or deceive any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

United States Fraud Statements Below:

Attention Alabama Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof. **Attention Arkansas, District of Columbia, Rhode Island and West Virginia**

Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Attention California Residents: For your protection California law requires notice of the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison. **Attention Colorado Residents:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies. **Attention Florida Residents:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree. **Attention Kansas Residents:** Any person who knowingly and with intent to injure, defraud or deceive any insurance company or other person submits an enrollment form for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto may have violated state law. **Attention Kentucky Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime. **Attention Louisiana Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application is guilty of a crime and may be subject to fines and confinement in prison. **Attention Maine and Tennessee Residents:** It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or denial of insurance benefits.

Attention Maryland Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. **Attention Missouri Residents:** It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, denial of insurance and civil damages, as determined by a court of law. Any person who knowingly and with intent to injure, defraud or deceive an insurance company may be guilty of fraud as determined by a court of law.

Attention New Jersey Residents: Any person who includes any false or misleading information on an application for an insurance policy or knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties. **Attention New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each violation. **Attention North Carolina Residents:** Any person who knowingly and with intent to injure, defraud or deceive any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which may be a crime and subjects such person to criminal and civil penalties.

Attention Ohio Residents: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud. **Attention Oklahoma Residents:**

WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony. **Attention Oregon Residents:** Any

person who with intent to injure, defraud, or deceive any insurance company or other person submits an enrollment form for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto may have violated state law. **Attention Pennsylvania Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties. **Attention Puerto Rico Residents:** Any person who knowingly and with the intention to defraud includes false information in an application for insurance or file, assist or abet in the filing of a fraudulent claim to obtain payment of a loss or other benefit, or files more than one claim for the same loss or damage, commits a felony and if found guilty shall be punished for each violation with a fine of no less than five thousand dollars (\$5,000), not to exceed ten thousand dollars (\$10,000); or imprisoned for a fixed term of three (3) years, or both. If aggravating circumstances exist, the fixed jail term may be increased to a maximum of five (5) years; and if mitigating circumstances are present, the jail term may be reduced to a minimum of two (2) years.

Attention Texas Residents: Any person who knowingly and with intent to injure, defraud or deceive any insurance company or other person files an application for insurance or statement of claim containing any intentional misrepresentation of material fact or conceals, for the purpose of misleading, information concerning any fact material thereto may commit a fraudulent insurance act, which may be a crime and may subject such person to criminal and civil penalties. **Attention Vermont Residents:** Any person who knowingly and with intent to injure, defraud or deceive any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which may be a crime and may subject such person to criminal and civil penalties. **Attention Virginia**

Residents: Any person who knowingly and with intent to injure, defraud or deceive any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent act, which is a crime and subjects such person to criminal and civil penalties. **Attention Washington Residents:** It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.